



MENTAL HEALTH CLINICIAN

Position:	Mental Health Clinician
Base Location:	Morwell
Hours of work:	46.4 to 50.4 hours per fortnight – includes Saturdays and evening work. Job share available by negotiation
Days of work:	Variable
Reports to:	Chief Executive Officer
Term of employment:	Fixed term to 30 June 2024
Salary:	Health Professionals and Support Services Award Level 3.1 Generous salary packaging available
Superannuation:	10.5%
Applications:	Please submit application including your response to the Selection Criteria via Seek. Any queries can be emailed to michelle.possingham@llg.org.au
Closing Date:	27 November 2022

Organisational Context

Lifeline Gippsland Inc. is a not-for-profit organisation with a proud history of serving our community since 1968. We provide a range of support services to the community including the 24-hour 13 11 14 national crisis line, suicide prevention activities, and mental health awareness programs and training. Volunteers play a vital role throughout the organisation.

Our business operations consist of six charity retail stores across Gippsland. These stores generate the income we need to support our contribution to the 13 11 14 crisis support line and other suicide prevention and response services as we work towards our vision of an Australia free of suicide, where no one has to face their darkest moment alone.

Project Overview

Lifeline Gippsland has been commissioned by the Latrobe Health Assembly to pilot a new initiative in Morwell based on the Safe Haven Model in the UK. This project was developed through consultation with local agencies, people with lived and living experience of mental ill health, their families, carers and supporters and the community.

The space will welcome people experiencing mental and emotional distress, their carers, families and supporters seeking a safe haven, as well as peer support, advice and assistance with navigating the mental health system.

The service will operate approximately 3-4 days per week with varying operating hours.

Organisational Level Outcomes:

All team members are expected to contribute to the success of LLG. At LLG we foster a strong sense of collaborative practice and a positive workplace by taking personal responsibility for:

- Participating in performance planning processes
- Contributing to the development of policies, procedures, risk management and quality improvement processes
- Developing annual work plans based on key performance indicators
- Seeking opportunities to recognise volunteers for their contribution to the organisation
- Compliance with Lifeline Gippsland's values, code of conduct, policies and procedures and relevant government legislation and standards where relevant.
- Cooperate with strategies to actively ensure the safety, protection and well-being of children who come into association with us.
- Actively participate in initiatives to maintain, build upon and promote a positive and collaborative workplace.
- Identify opportunities to integrate and work collaboratively across teams.
- Take reasonable care for your own health and safety, and health and safety of others (to the extent required).
- Promote a positive safety culture by contributing to health and safety consultation and communication.
- Attend mandatory training sessions and mandatory training specific to position.

Role Overview

This role will ensure a welcoming, non-threatening and safe environment is maintained in the service. Support will be self-determined by the consumers and may include providing basic information on mental health and wellbeing, psycho-education, interpersonal counselling, wellbeing activities and diversionary work where indicated. A key component is the provision of a basic mental health triage function to ensure those requiring clinical support are referred on appropriately, most likely to the Emergency Department.

In addition, you will work with the Project & Partnerships Lead to establish and maintain strong working partnerships with clinical mental health teams and other community partner organisations to deliver the best possible service to consumers.

The Clinician will be responsible for supporting the Peer Support Workers in their roles and supervising and overseeing a small team of non-clinical support staff within the service, including a security officer, driver and volunteers.

Responsibilities & Duties

Practice	<ul style="list-style-type: none">• Support the tenet of the Safe Haven Café model (UK), which is to provide a supportive and therapeutic environment that promotes independence, opportunity and recovery in the community and supports an improved sense of connectedness• Work within the Strengths Model of Recovery-Oriented Practice and Trauma-informed Practice• Support consumers as experts and leaders of their own care• Provide basic counselling
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	<ul style="list-style-type: none"> • Working with people to support and sustain existing resources, networks and relationships, and to access opportunities, resources and services to achieve their recovery goals. • Provide information and referral to other appropriate community support programs and services as required. • Facilitate wellbeing and psychoeducation opportunities as required in partnership with the peer support workers. • Assist in building consumer and carer partnerships and involvement in the service • Assist in creating relationships and liaison with relevant stakeholders • Participate in the evaluation of the café through data collection and other activities
Leadership	<ul style="list-style-type: none"> • Support Peer Support Workers in their role and provide advice, debriefing and supervision as required. • Provide leadership in individual and group supervision • Oversight of volunteers
Clinical Quality and Safety	<ul style="list-style-type: none"> • Maintain clinical registration and any required indemnity cover • Always work within approved scope of practice • Take personal responsibility for the quality and safety of work undertaken • Participate in clinical risk management and continuous quality improvement activities as part of day-to-day work and as a member of the Clinical Governance Committee • Foster a culture of learning and evaluation founded on routine monitoring and evaluation activity
Person Centred Care	<ul style="list-style-type: none"> • Ensure consumers receive information in an appropriate and accessible format • Ensure consumers are aware of their rights and responsibilities and how to provide feedback

This position description is current at the date of approval. It may change from time to time to reflect operational needs and changes to organisational reporting relationships.

Mandatory

- AHPRA or AASW Registration and maintenance of registration standards and continuing professional development (CPD)
- Relevant qualifications, including education and training in Nursing, Occupational Therapy, Social Work, Nursing or Psychology
- Current Working with Children Check
- Australian Working Rights.
- Satisfactory Criminal Record Check Criminal record checks are mandatory for all new appointments.
- A valid Australian Driver's License

Personal Attributes

The following attributes were identified as integral to all roles in the Mental Health Café through consultation with people with lived experience consultation:

- Good listener
- Warmth
- Compassionate
- Empathetic
- Emotionally intelligent
- Non-judgmental
- Genuinely caring
- Self-aware
- Adaptable & flexible

Key Selection Criteria:

- Tertiary qualification in Nursing, Occupational Therapy, Social Work, or Psychology; extensive specialist experience in mental health. Full AHPRA registration (Registered Nurse, Occupational Therapist, Clinical Psychologist) or eligibility for membership to AASW.
- Understanding of and commitment to recovery-oriented services and consumer involvement in service design, implementation and evaluation.
- Demonstrated advanced skills in the comprehensive assessment and management of complex mental health consumers in the community, including assessment and advanced skills in clinical risk mitigation.
- Commitment to and proven ability in working collaboratively and effectively with multiple key stakeholders both internal and external to Lifeline Gippsland.
- Demonstrated ability to work with and an understanding of the role of peer workers
- Demonstrated problem-solving ability and conflict resolution skills working with limited supervision.
- A commitment to personal attributes specified above.
- Highly developed interpersonal and communication skills, including sound oral and writing skills.
- Demonstrated effective written and verbal communication skills, time management and self-sufficiency

By signing below, you acknowledge that you have read, understood and accept the responsibilities and accountabilities as outlined above in this position description.

Print Name: _____

Role: Mental Health Clinician

Signature

Date: _____

Approval of appointment

Print Name: _____

Role: Chief Executive Officer

Signature

Date: _____